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# Xerox® VersaLink® C7100 Series Color Multifunction Printer

Customer Expectation and Installation Guide



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# 1. Product Overview

## Introduction

What will you need tomorrow? It's tough to predict the future, but with VersaLink®, it's easy to be prepared. In fact, print just scratches the surface of what's possible. Along with built-in, comprehensive security features, these Workplace Assistants deliver the everyday, must-have capabilities you need now with plenty of room to add new features as your work evolves.

## Product Highlights

### **ADAPTABLE TECHNOLOGY THAT FLEXES WITH YOU**

Your work is always evolving, so you need technology that's always a step ahead. Xerox® ConnectKey® Technology-enabled VersaLink® provides the adaptability needed to support advancements in technology and work processes.

### **BREEZE THROUGH TASKS EFFORTLESSLY**

Getting up to speed is easy with a tablet-like touch screen that balances simplicity and time-saving efficiency. Mobility features take the hassle out of printing directly from your favorite mobile devices. Near Field Communication (NFC) lets you authenticate with a smartphone, and the Xerox® Quick Link app enables you to quickly connect and print.

And with VersaLink® Devices, more capabilities means added convenience, not more complexity. Leading-edge scanning functionality and automation of physical and digital workflows allow you to scan, digitize and route information. Furthermore, industry-specific apps for education, healthcare, legal and more help you stay plugged in and productive.

### **HELLO, DIGITAL RESILIENCE**

VersaLink® makes it easy to tackle the hardest challenges. Stay ready with access to an expanding portfolio of cloud-hosted apps and the ability to tailor solutions for your specific needs through the Xerox Partners program.

### **PROACTIVE SECURITY YOU CAN COUNT ON**

VersaLink's multi-layered protection safeguards all system components. A comprehensive range of proactive security features stop even the most sophisticated security threats where they start, preventing malicious attacks, proliferation of malware, unauthorized access or changes and breaches that lead to downtime.

### **SUPERIOR IMAGE QUALITY**

With high-resolution output of 1200 x 2400 dpi, the VersaLink® takes your documents to the next level with sharp image quality.

### **SUSTAINABILITY WITHOUT COMPROMISE**

All VersaLink® Devices meet or exceed the strictest globally recognized standards for sustainability, including EPEAT and ENERGY STAR®, providing environmental benefits without ever having to compromise on performance or quality.

Find out more about how you'll work smarter at [www.connectkey.com](http://www.connectkey.com)

## System/Device Specification

For information related to the topics listed below, please consult the Detailed Product Specification document: <https://www.office.xerox.com/>

System Specification
Copy and Print
Mobile
Scan
Fax
Security
Accounting
Device Specification
Accessories
System Certification/Regulatory Compliance
Paper Handling
Finishing
Unified Address Book for Fax, Internet Fax, Email, and Scan to...
Device Management
Supplies

## 2. Optimum Product Performance

### Average Monthly Print Volume and Maximum Duty Cycle

Print Speed and Monthly Volume	VersaLink® C7120	VersaLink® C7125	VersaLink® C7130
Simplex Speed <sup>1</sup> and Duplex Speed Color/B&W	Up to 20 pages	Up to 25 pages	Up to 30 pages
Average Monthly Print Volume	Up to 5,500 pages	Up to 6,250 pages	Up to 7,000 pages
Monthly Duty Cycle	Up to 87K pages	Up to 107K pages	Up to 129K pages

What is a Duty Cycle?

Duty Cycle is a print device's maximum rated capacity to continuously perform over a single month under normal conditions. This is not expected to be sustained on a regular basis.

What is AMPV?

The average monthly print volume (AMPV) is the print device's rated capacity for consistent performance month after month under normal conditions.

What is the difference between AMPV and Duty Cycle?

When discussing a print device's capabilities, there is often a misconception regarding the Duty Cycle and AMPV. Duty cycles are guidelines for a maximum monthly print volume and are not intended for continuous operation while AMPV allows for consistent performance over time under normal conditions.

It is not recommended to print the maximum monthly print volume over a sustained period of time.

<sup>1</sup> Declared in accordance with ISO/IEC 24734

### System Productivity

Productivity

The Xerox® VersaLink® C7120/C7125/C7130 are multifunction printers. These devices may cycle down between each page depending on job complexity.

The continuous print speeds shown in table below are for feeds from Trays 1 – 4. Speed from Bypass Tray (5) will be slightly lower.

SEF= Short Edge Feed

LEF= Long Edge Feed

## Simplex and Duplex Productivity

### Productivity for Internal Trays 1-4

Size	Mode	Weight	VersaLink® C7120 Color/Black Speed		VersaLink® C7125 Color/Black Speed		VersaLink® C7130 Color/Black Speed	
			Simplex ppm	Duplex ipm	Simplex ppm	Duplex ipm	Simplex ppm	Duplex ipm
8.5 x 11 in./ A4 LEF	Bond, Plain, Recycled, Plain Reload*, Custom 1-5	16 lb – 28 lb Bond (60 – 105 gsm)	20/20	20/20	25/25	25/25	30/30	30/30
8.5 x 11 in./ A4 SEF			16/16	16/16	19/19	19/19	23/23	23/23
8.5 x 14 in./ B4 SEF			13/13	9/9	16/16	10/10	20/20	12/12
11 x 17 in./ A3 SEF			11/11	8/8	14/14	9.4/9.4	17/17	11/11
8.5 x 11 in./ A4 LEF	Lightweight Cardstock, Lightweight Cardstock Reloaded*, Lightweight Glossy Cardstock, Lightweight Glossy Cardstock Reloaded*, Labels*	32 lb Bond – 60 lb Cover (106 – 169 gsm)	12/20	12/20	12/25	12/25	12/25	12/25
8.5 x 11 in./ A4 SEF			8/16	8/16	9/19	9/19	9/19	9/19
8.5 x 14 in./ B4 SEF			7/13	4/9	8/16	5.2/10	8/16	5.2/10
11 x 17 in./ A3 SEF			6/11	3/8	7/14	4.8/9.4	7/14	4.8/9.4
8.5 x 11 in./ A4 LEF	Cardstock*, Cardstock Reloaded*, Glossy Cardstock*, Glossy Cardstock Reloaded*, Heavyweight Cardstock*, Heavyweight Cardstock Reloaded*, Heavyweight Glossy Cardstock*, Heavyweight Glossy Cardstock Reloaded*, Heavyweight Labels*, Extra Heavyweight Labels*	65 lb – 80 lb Cover* (170 – 216 gsm)*	11/11	-	12/12	-	12/12	-
8.5 x 11 in./ A4 SEF			8/8	-	9/9	-	9/9	-
8.5 x 14 in./ B4 SEF			7/7	-	8/8	-	8/8	-
11 x 17 in./ A3 SEF			6/6	-	7/7	-	7/7	-
		85 lb – 95 lb Cover* (217 – 256 gsm)+						

\* Duplex not supported

## Productivity for Bypass Tray 5

Size	Paper Type	Weight	VersaLink® C7120 Color/Black Speed		VersaLink® C7125 Color/Black Speed		VersaLink® C7130 Color/Black Speed	
			Simplex ppm	Duplex ipm	Simplex ppm	Duplex ipm	Simplex ppm	Duplex ipm
8.5 x 11 in./ A4 LEF	Bond, Plain, Recycled, Plain Reload*, Custom 1-5	16 lb – 28 lb Bond (60 – 105 gsm)	19/19	19/19	21/21	22/22	26/26	27/27
8.5 x 11 in./ A4 SEF			15/15	16/16	17/17	17/17	21/21	22/22
8.5 x 14 in./ B4 SEF			13/13	8.9/8.9	14/14	9.9/9.9	18/18	11/11
11 x 17 in./ A3 SEF			11/11	7.9/7.9	13/13	9.1/9.1	15/15	10/10
8.5 x 11 in./ A4 LEF	Lightweight Cardstock, Lightweight Cardstock Reloaded*, Lightweight Glossy Cardstock, Lightweight Glossy Cardstock Reloaded*, Labels*	32 lb Bond – 60 lb Cover (106 – 169 gsm)	11/19	11/19	12/21	12/22	12/21	12/22
8.5 x 11 in./ A4 SEF			7.8/15	7.9/16	8.7/17	8.8/17	8.7/17	8.8/17
8.5 x 14 in./ B4 SEF			6.8/13	4/8.9	7.8/14	5.2/9.9	7.8/14	5.2/9.9
11 x 17 in./ A3 SEF			5.9/11	3/7.9	6.8/13	4.7/9.1	6.8/13	4.7/9.1
8.5 x 11 in./ A4 LEF	Envelope*, Postcard*, Cardstock*, Cardstock Reloaded*, Glossy Cardstock*, Glossy Cardstock Reloaded*	65 lb – 80 lb Cover* (170 – 216 gsm)*	11/11	-	12/12	-	12/12	-
8.5 x 11 in./ A4 SEF			7.8/7.8	-	8.7/8.8	-	8.7/5.7	-
8.5 x 14 in./ B4 SEF	Heavyweight Cardstock*, Heavyweight Cardstock Reloaded*, Heavyweight Glossy Cardstock*, Heavyweight Glossy Cardstock Reloaded*, Heavyweight Labels*, Extra Heavyweight Labels*	85 lb – 95 lb Cover* (217 – 256 gsm)*	6.8/6.8	-	7.8/7.8	-	7.8/7.8	-
11 x 17 in./ A3 SEF			5.9/5.9	-	6.8/6.8	-	6.8/6.8	-

\* Duplex not supported



Note: Table is for Base Configuration, dependent on optional accessories, operating environment and job programming.

Note: Heavy and Glossy papers may result in increased image mottle. It is recommended that high quality papers available through Xerox, with even paper formation, be used to minimize the amount of mottle.

## Media and Substrate

- For more detailed information on throughput materials, please refer to the Xerox Materials Usage Guide and the Recommended Media List at:  
Americas: <https://www.xeroxpaperusa.com/en-us/resources/recommended-media-list>  
EMEA: <https://www.xerox.co.uk/printer-supplies/printer-papers/engb.html>
- Using coated (e.g., gloss, matte coated, or photo finished/proofing) and/or cardstock (i.e., >90lb Index/164 gsm) may result in degraded reliability performance. Customers using these materials exclusively or extensively will see decreased performance as it relates to image quality and product reliability
- Attempts to feed heavier than recommended paper stocks, and/or misuse of the media settings, may cause machine damage or poor image quality. Using media at run modes other than that recommended for the grade may cause poor image quality and machine damage
- Envelope printing should not be used as a primary application
- Envelopes without windows are supported through the bypass tray in sizes Monarch, DL, C5, and Number 10 (other custom sizes are supported as well). Envelope feeding reliability is highly dependent on the envelope used and the area coverage of the image being affixed to it
- The optional envelope tray replaces Tray 1. The customer is responsible for installing the envelope tray
- Specialty media may not provide optimum image quality at the extremes of the environmental range

## Environmental Features

- The Xerox® VersaLink® C7100 series Series delivers cutting-edge reductions in energy consumption.
- Conserve Energy with Green Technologies
  - Emulsion Aggregate (EA) Toner: Lower power required compared to conventional toner for more energy savings and a brilliant glossy output, even on ordinary paper
  - LED scanner: The power consumption of the scanner using LED lighting is 1/3 of traditional scanners using fluorescent lamps
- Manage Resource Usage and Print Responsibly:
  - Energy Management. With Cisco® EnergyWise, enabled by Xerox® Power MIB (Management Information Base), you can control, manage, and report your device's power consumption information, and set optimal power states and timeout intervals.
  - Earth Smart printing. Innovative new Earth Smart feature allows you to choose the most environmentally sensitive options for your print jobs.
- Xerox operates a worldwide equipment take back and reuse/recycle program. Contact your Xerox sales representative (1-800-ASK-XEROX) to determine whether this Xerox® Product is part of the program. For more information about our environmental programs, visit: [www.xerox.com/environment](http://www.xerox.com/environment) (US)

Packaging Take-Back Service for Xerox® Products: Return spent imaging supplies through the Xerox® Green World Alliance® collection/reuse/recycling program. For more information, visit [www.xerox.com/About-Xerox/Recycling](http://www.xerox.com/About-Xerox/Recycling)

Whenever possible, Xerox encourages you to recycle packaging locally as it reduces greenhouse gas emissions associated with transportation. However, if unable to recycle locally, please check with your local sales and service team for recycling instructions

US only: If you are unable to recycle locally, we offer a packaging take-back and recycling service to our customers for Xerox® Products, where customers pay for the return shipping and Xerox pays for the recycling. If interested in this service, please send your packaging to: Xerox Corporation, ESSO – Scrap, 6500 State Route 63, Middletown OH 45044

The Xerox® VersaLink® C7100 Series is Energy Star certified.

For more information, please visit the [Industry Certifications site](#)

## Energy Star

Energy Star is a government-backed program, helping businesses and individuals protect the environment through superior energy efficiency. The Xerox® VersaLink® C7100 Series is Energy Star certified. For more information, please visit the Industry Certifications site.

After an idle period, the machine switches to sleep mode, saving additional power. The Customer can adjust the “Time to Sleep Mode” as described in the System Administrator Guide

### 3. Maintenance and Support

This section helps define the support and services that Xerox will supply and what is expected of the customer.

#### Software Upgrades

- Periodically updated software will be available on [www.xerox.com](http://www.xerox.com)
- Software can be installed on to the machine via the automatic upgrade utility tool, which is also located on [xerox.com](http://xerox.com)

#### Support Services

##### Call Procedure

Xerox Customer Support Centers are available to provide general information, answer questions, and take service calls. You can reach the Customer Support Center at the following toll-free phone numbers:

Technical Support Contact Information			
Geography	Country	Phone Number	Email
Americas	US	1-800-821-2797	
	Canada	1-800 ASK XEROX (800 275 9376)	
	Mexico	800 0093769	
	Brazil	08009793769/70	
	Chile	800200600	<a href="mailto:cac.xlas@xerox.com">cac.xlas@xerox.com</a>
	Peru	80077777	<a href="mailto:callcenterxper@xerox.com">callcenterxper@xerox.com</a>
	Ecuador	1800937691	<a href="mailto:cac.xlas@xerox.com">cac.xlas@xerox.com</a>
EMEA	UK	0370 900 5501	
	France	0825 012 013	
	Switzerland (French-speaking)	043 299 90 01	
	Belgium (French-speaking)	2 713 14 52	
	Embourg (French-speaking)	352 480123	
	Germany	069 999915632	
	Switzerland (German-speaking)	043 299 90 00	
	Austria (German-speaking)	01 207 9000	
	Italy	02 999 53 428	
	Switzerland (Italian-speaking)	043 299 90 02	
	Holland	020 656 3620	

Belgium (Flemish-speaking)	2 713 14 53	
Spain	915203346	
Portugal	0707 200578	
Denmark	7010 7288	
Norway	815 00308	
Finland	09 69379666	
Sweden	0771 178808	
Bulgaria	+359 2 4606939	
	+359 2 4606919	
Eurasia	+8 (800) 70088 82 (toll-free for Russia)	
Russia	+7 (495)956 37 12 (toll-free for Moscow)	
Ukraine	+38 (044) 201 20 37 (toll-free for Ukraine)	
Hungary	+36 1 436 8800	
Turkey	+90 212 3547200	
Poland	+22 878 78 78	
Czech	+420 227 036 444	
Slovakia	+421 2 4363 5594	
Israel	+972 73 7151900	
	+972 73 7151919	
Romania	+4021 30 33 600	
India	1 800-103-1225	
	(+91) 0120 5022000	
Egypt	+20224612888	

If requested, customer training is available on a fee basis. Please see your Xerox customer representative for details.

## Remote Services

Remote Services can be used to obtain Device Support Logs to be sent to Xerox engineering during a problem investigation:

- The device must have access to the Internet, either directly or through a proxy
- An administrator initiates a data push from the device’s web page. To enable this, please refer to the Systems Administrator Guide

Remote Services enable devices to perform daily data pushes. This sends meters and device “health” information back to Xerox to be used for AMR/ASR, future troubleshooting, and overall understanding of device performance. No PII (personally identifiable information) or CII (customer identifiable information) data is contained in the daily data push.

## Supplies and Consumables

Supplies	Description	Quantity		Part Number
<b>Supplies</b>				
		5% Area Coverage <sup>1</sup>	ISO/IEC 19798 <sup>2</sup>	
Toner Cartridge (Metered)	Black	22,500 pages	31,300 pages	006R01820
	Cyan	15,500 pages	20,300 pages	006R01821
	Magenta	15,500 pages	20,300 pages	006R01822
	Yellow	15,500 pages	20,300 pages	006R01823
Toner Cartridge (North America and Europe Sold)	Black	22,500 pages	31,300 pages	006R01824
	Cyan	14,000 pages	18,500 pages	006R01825
	Magenta	14,000 pages	18,500 pages	006R01826
	Yellow	14,000 pages	18,500 pages	006R01827
Toner Cartridge (DMO Sold)	Black	22,500 pages	31,300 pages	006R01828
	Cyan	14,000 pages	18,500 pages	006R01829
	Magenta	14,000 pages	18,500 pages	006R01830
	Yellow	14,000 pages	18,500 pages	006R01831
Staple Cartridges	Staple Cartridge for Finishers (1 cartridge per)	5,000 staples (5,000 each cartridge)		008R12964
	Booklet Maker Cartridge (8 cartridges per)	16,000 staples (2,000 each cartridge)		008R12897
Staple Refills	Staple Refills for Finishers (3 refills per)	15,000 staples (5,000 each refill)		008R12941
<b>Additional Supply Items</b>				
Drum Cartridge <sup>3</sup> (1 Cartridge per Color)	Black Cyan, Magenta, Yellow	109,000 pages 87,000 standard pages		013R00688
Waste Toner Bottle <sup>4</sup>	1 Bottle	30,000 pages		115R00128
<b>Long Life Supply Items<sup>5</sup></b>				
Fuser 120V	1 Assembly	100,000 pages		115R00114
Fuser 220V	1 Assembly	100,000 pages		115R00115
Second Bias Transfer Roll (BTR)	1 Assembly	200,000 pages		115R00126
Intermediate Belt Transfer (IBT)	1 Assembly	200,000 pages		115R00127

Frequency of supplies replenishment for printing and periodic maintenance will vary depending on monthly print volume, type of maintenance contract, and applications. Check with your supplies help desk for details.

<sup>1</sup> Toner cartridge yield is based on 5% area coverage on 8.5 x 11 in./A4 LEF. Toner yield can vary due to many factors including, but not limited to, image area coverage, image content, media size, media orientation, run mode, application types, monthly print volumes, and image quality set-points.

<sup>2</sup> Toner Cartridge yield as declared in accordance with ISO/IEC 19798. Toner yield can vary due to many factors including, but not limited to, image area coverage, image content, media size, media orientation, run mode, application types, monthly print volumes, and image quality set-points.

<sup>3</sup> Average drum yield may also vary and is based on a run length of (3) 8.5 x 11 in./A4 LEF pages, with split of 30% color/70% B&W pages.

<sup>4</sup> The Waste Toner Container yield will vary depending on the type of image, area coverage percentage, and job run length.

<sup>5</sup> Long life supply items are typically not required, no need for local stocking.

## 4. Installation Planning

### Roles and Responsibilities

This section is key to clearly state Xerox and the customer roles and responsibilities and necessary actions.

#### Responsibility Matrix

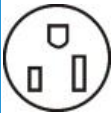
Action	Customer	Xerox
Ensure adequate space and power to configure the Xerox®C7120/C7125/C7130	X	
Unpack system/components		X
Install system hardware (excluding Envelope Tray), if applicable		X
Install Envelope Tray	X	
Connect all system components prior to powering up the system		X
Ensure network configuration	X	
Confirm network integrity	X	
Acquire and install utilities and print drivers on client PCs	X	
Configure Workflow Scanning	X	
Run initial software diagnostics when directed	X	
Monitor and adjust as required	X	
Load any additional fonts	X	
Order and replace Smart Kits (Drum Cartridges, Second Bias Transfer Roll, Transfer Belt Cleaner, and Waste Toner Cartridge, etc.) as needed	X	
Provide helpline support		X
Provide spare parts		X
Provide service		X

### Installation Considerations

- There should be a minimum of 78 inches (1,981 mm) clearance from the floor to the nearest overhead obstruction
- The Base Configuration unit weighs about 147.71 lbs./62.5 kg
- Electrical and space requirements must be satisfied before the equipment is delivered.
- One network drop is required for installation

## 5. Installation Requirements

### Electrical Requirements

Western Hemisphere: North America and some South America		Eastern Hemisphere: Europe/Asia/South America/Africa
<b>Electrical</b>	<b>VersaLink® C7120/C7125/C7130</b>	<b>VersaLink® C7120/C7125/C7130</b>
Voltage	Voltage: 110-127 VAC -10%/+6% Frequency: 50/60 Hz +/- 3%, <b>12 A</b> 	Voltage: 220-240 VAC +/- 10% Frequency: 50 Hz +/- 3%, <b>8 A</b>
Receptacle	NEMA part #: 5-15R	Requires the use of a 10-ampere outlet, which is standard in most modern office buildings. Consult with local services to determine the country-specific receptacle and confirm the existence of this outlet in the proposed installation space.
Power Cord Length	8.5 feet (2.59 m)	7.55 feet (2.3 m)

\*Ethernet cable to be supplied by the customer

### Power Cord

Use the power cord supplied with your printer. Plug the power cord directly into a properly grounded electrical outlet. Ensure that each end of the cord is connected securely. If you do not know if an outlet is grounded, ask an electrician to check the outlet.

**WARNING:** To avoid risk of fire or electrical shock, do not use extension cords, power strips, or power plugs. Always adhere to national and local building, fire, and electrical codes regarding the length of the cord, conductor size, grounding, and protection.

- Do not use a ground plug to connect the printer to an electrical outlet that does not have a ground connection terminal
- Verify that the printer is plugged into a wall outlet that provides the correct voltage and power. Review the electrical specification of the printer with an electrician if necessary
- Secure the power cord in place using the bracket provided with the printer
- Do not place the printer in an area where people can step on the power cord
- Do not place objects on the power cord
- Do not plug or unplug the power cord while the power switch is in the on position
- If the power cord becomes frayed or worn, replace it
- To avoid electrical shock and damage to the cord, grasp the plug when unplugging the power cord

The power cord is attached to the printer as a plug-in device on the back of the printer. If it is necessary to disconnect all electrical power from the printer, disconnect the power cord from the electrical outlet.



## Connectivity for Remote Services

For Client Review of Expectations for Remote Services:	
1	To the extent necessary to fulfill Service agreements, the Customer grants Xerox, without charge, Remote Data Access. This needs to be enabled by the Customer prior to starting Services using the method prescribed by Xerox. The Customer shall cooperate and assist Xerox in providing Remote Data Access at all times. Xerox will not be responsible for failures to meet service levels where Remote Data Access is not fully maintained by the Customer.
2	Upon the request of Xerox, the Customer shall provide key contact information, such as IT contact name and phone number for support of their devices on their network.
3	Most equipment from Xerox is supported and serviced using data that is automatically collected and transferred to Xerox via electronic transmission from equipment through the Customer's network ("Remote Data"). This data is considered confidential information under the service agreement terms.
4	Remote Data transmitted from the Customer may include device information such as registration, meter read, supply level, configuration and settings, software version, and problem/fault code data and may be used by Xerox for billing, report generation, supplies replenishment, support services, on-going and future site optimization opportunities, and product improvement purposes.
5	Remote Data Access may also enable Xerox to make available to the Customer maintenance releases or upgrades for software or firmware and to remotely diagnose and modify devices to repair and correct faults.
6	Remote Data will be transmitted to a secure off-site location in a safe manner specified by Xerox in accordance with its published policies on information security at <a href="http://www.xerox.com/information-security/enus.html">http://www.xerox.com/information-security/enus.html</a> for your region.
Install Support	
7	<p>For Install Support that includes Xerox System Analysts: The Customer shall contact and/or be contacted by their Xerox Systems Analyst.</p> <p>For Install Support that does not include Xerox System Analysts: The Customer shall first utilize their Product System Administrator Guides available at <a href="http://xerox.com">xerox.com</a>, under the Support and Drivers link and by selecting documentation for their desired product. If unsuccessful, the Customer should go to <a href="http://xerox.com">xerox.com</a> and select "Technical Product Support" within the "Contacts" link to determine the appropriate contact for further support.</p>
Connectivity Information	
8	See Table Below

Setup Remote Services on the Xerox® Device:			
<p>Use the following to begin the establishment of Remote Services for your new Xerox® Device. This is not to replace the product System Administrator Guide or Installation Guide but to identify certain install tasks that can be completed before and after the delivery of your device.</p> <p>To take advantage of Xerox® Offerings, the device’s embedded Device Direct feature must be enabled and/or Xerox Device Agent software such as XDA lite, must be installed on a PC. Devices must be connected and communicating either directly or through Xerox Device Agent to Xerox (or both).</p> <p>The following needs to be completed where applicable:</p>	Who?		
	Customer	Professional Services/Partner	Technical Service Representative
<b>PRE-DELIVERY: Device Networking Tasks:</b>			
<ul style="list-style-type: none"> <li>Print Driver Software: Go to the “Support and Drivers” link on <a href="http://xerox.com">xerox.com</a>. If applicable, print drivers will be available to download and install on your client devices.</li> </ul>	X		
<ul style="list-style-type: none"> <li>Installation by Professional Services (optional): To ensure that Device Remote Connectivity can be established, network data will need to be collected by a Xerox systems analyst. A configuration form will be provided and require completion for each device documenting connectivity and network information. Each individual device will require a form, unless all devices are to be configured in the same manner. In those cases, one configuration form along with a list of applicable serial numbers on a separate sheet is acceptable.</li> </ul>		X	
<ul style="list-style-type: none"> <li>IT Policy Compliance: You (the Customer) are responsible for obtaining approval for any internal IT policy compliance required for the device/software from Xerox to communicate via your intranet/internet to Xerox.</li> </ul>	X		
<b>POST-DELIVERY/INSTALL: Device Networking Tasks:</b>			
<ul style="list-style-type: none"> <li>Ethernet Cable: You (the Customer) need to provide an Ethernet cable for the device to the network drop. The cable connection can be completed by the Customer or installer depending on the requirements.</li> </ul>	X	X	X
<ul style="list-style-type: none"> <li>Sustaining Connectivity: Remote Connectivity must be maintained to take advantage of Xerox® Offerings, which include remote diagnostics, supplies replenishment, and meter reads from appropriate products.</li> </ul>	X		
<ul style="list-style-type: none"> <li>Device Direct (DD) Communications:</li> <li>Each device will need to communicate to Xerox through the internet via the Device Direct method for Remote Diagnostics from Xerox or customer self-help support. Follow the steps as required.</li> </ul> <p><a href="https://www.xerox.com/en-us/about/account-management/remote-services">https://www.xerox.com/en-us/about/account-management/remote-services</a></p>	X	X	X

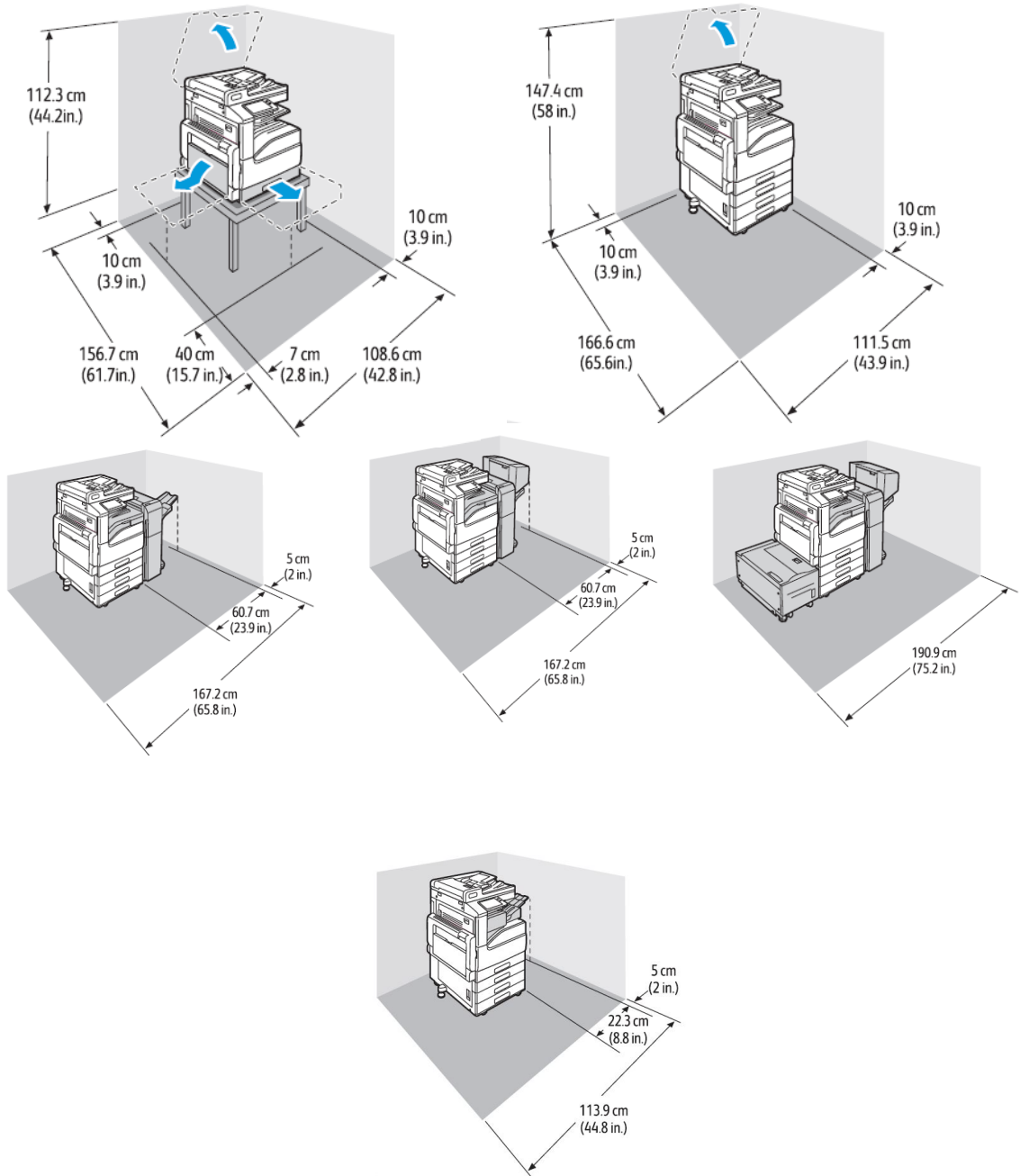
## Module Dimensions

Dimensions and Weights for Xerox® VersaLink® C7120/C7125/C7130 Color Multifunction Printer				
Configuration	Width	Depth	Height	Weight
Base Unit	23.23 in./590 mm	26.41 in./670.8 mm	30.18 in./766.5 mm	137.9 lbs./62.5 kg
Base Unit and Integrated Finisher	24.97 in./634.2 mm	26.41 in./670.8 mm	30.18 in./766.5 mm	162.26 lbs./73.6 kg
Base Unit with Single Tray Module	23.23 in./590 mm	26.41 in./670.8 mm	34.64 in./879.9 mm	160.9 lbs./73 kg
Base Unit with Single Tray with stand Module	24.24 in./615.7 mm	26.41 in./670.8 mm	44.04 in./1117.2 mm	196 lbs./88.9 kg
Base Unit with Three Tray Module	24.24 in./615.7 mm	26.41 in./670.8 mm	44.04 in./1117.2 mm	200.4 lbs./90.9 kg
Base Unit with High Capacity Tandem Tray Module	24.24 in./615.7 mm	26.41 in./670.8 mm	44.04 in./1117.2 mm	220.5 lbs./100 kg
Base Unit with Single Tray with Stand Module and Integrated Finisher	25.98 in./659.9 mm	26.41 in./670.8 mm	44.04 in./1117.2 mm	220.5 lbs./100 kg
Base Unit with Three Tray Module and Integrated Finisher	25.98 in./ 659.9 mm	26.41 in./670.8 mm	44.04 in./1117.2 mm	224.9 lbs./102 kg
Base Unit with High Capacity Tandem Tray Module and Integrated Finisher	25.98 in./659.9 mm	26.41 in./670.8 mm	44.04 in./1117.2 mm	244.9 lbs./111.1 kg
Base Unit with Single Tray with Stand Module and Office Finisher	44.65 in./1134.1 mm	26.41 in./670.8 mm	44.04 in./1117.2 mm	251.1 lbs./113.9 kg
Base Unit with Three Tray Module and Office Finisher	44.65 in./1134.1 mm	26.41 in./670.8 mm	44.04 in./1117.2 mm	255.5 lbs./115.9 kg
Base Unit with High Capacity Tandem Tray Module and Office Finisher	44.65 in./1134.1 mm	26.41 in./670.8 mm	44.04 in./1117.2 mm	275.6 lbs./125 kg
Base Unit with Single Tray with Stand Module and Office Finisher and Booklet Maker	44.69 in./1135.2 mm	26.71 in./678.6 mm	44.04 in./1117.2 mm	273.2 lbs./123.9 kg
Base Unit with Three Tray Module and Office Finisher and Booklet Maker	44.69 in./1135.2 mm	26.71 in./678.6 mm	44.04 in./1117.2 mm	277.5 lbs./125.9 kg
Base Unit with High Capacity Tandem Tray Module and Office Finisher and Booklet Maker	44.69 in./1135.2 mm	26.71 in./678.6 mm	44.04 in./1117.2 mm	302 lbs./ 137 kg

Please note, the addition of the High Capacity Feeder adds a weight of 65.9 lbs./29.9 kg and 10.35 in./263 mm to the width of the system.

### Space Requirements/Service Space Envelope

The dimensions shown below provide the overall service space required, including the space to the nearest obstruction. The dimensions reflect both typical and hallway installations and are absolute minimums. The operational space is defined as the minimum required space to enable operation of the device with bypass trays, output trays, and other functional device capabilities in the fully extended position.



Service Space Requirements for Xerox® VersaLink® C7120/C7125/C7130			
Configuration	Width	Depth	Height
Base Unit (desktop)	42.8 in./108.6 cm	61.7 in./156.7 cm	44.2 in./112.3 cm
Base Unit with Single Tray with Stand Module or Three Tray Module or Tandem Tray Module	43.9 in./111.5 cm	65.6 in./166.6 cm	58 in./147.4 cm
Base Unit with one of the 3 optional tray configurations plus Integrated Office Finisher	50.7 in./128.9 cm	65.6 in./166.6 cm	58 in./147.4 cm
Base Unit with one of the 3 optional tray configurations plus High Capacity Feeder	53.1 in./135 cm	65.6 in./166.6 cm	58 in./147.4 cm
Base Unit with one of the 3 optional tray configurations plus Office Finisher	65.8 in./167.2 cm	65.6 in./166.6 cm	58 in./147.4 cm
Base Unit with one of the 3 optional tray configurations plus Office Finisher and Booklet Maker	65.8 in./167.2 cm	65.6 in./166.6 cm	58 in./147.4 cm
Base Unit with one of the 3 optional tray configurations plus Office Finisher, Booklet Maker, and High Capacity Feeder	75.2 in./190.9 cm	65.6 in./166.6 cm	58 in./147.4 cm

### Mobility Plate Information

Carpeted flooring surfaces may require the installation of a mobility plate on the IOT and Finishers to allow the product to be moved during normal maintenance activities.

### Audible Noise

Xerox® VersaLink®	C7120		C7125		C7130	
	OCT Off	OCT On	OCT Off	OCT On	OCT Off	OCT On
Sound Power Levels Mono Mode						
Printing	6.45 B(A)	6.55 B(A)	6.50 B(A)	6.60 B(A)	6.90 B(A)	
Standby	4.10 B(A)		4.10 B(A)		4.10 B(A)	
Full System with finisher accessory	7.15 B(A)		7.18 B(A)		7.35 B(A)	

Note: OCT stands for Offset Catch Tray and “On” or “Off” refers to the status of the settings for the offsetting function. Devices are defaulted to “On” for offsetting

### Network Requirements

- The customer is responsible for connecting and configuring the equipment on their network
- One network drop is required for installation

## Fax Telephone Line Requirements (Optional)

If the fax option is installed, the following telephone line requirements are applicable:

The telephone wall jack should be within 7 feet/ 2,133.6 mm of the middle left side of the back of the unit.

- Telephone Service Supported:
  - Sole-use, non-switchboard (direct dial)
  - RJ11 – 6-position, 4-pin modular jack
  - Single analog line
- For a 3-line fax, additional lines must meet the same requirements.
- Analog fax over VOIP is not supported.
- T.38 and SIP FOIP is supported (optional)

## Convenience Stapler (Optional)

This requires a separate outlet from the one needed for the device. Refer to the above product electrical requirements for outlet type and requirements. The same electrical line as the device may be used, if no other devices are present on the line. This also requires an Work Surface for mounting.

## Sleep Mode Settings

The Xerox® Device automatically switches to Sleep mode after a period of inactivity. The customer has the ability to change the timer to a maximum value of 59 minutes. The device automatically wakes from Sleep when the UI button is pressed, a print or fax job is received, or a smart card is swiped. Sleep mode settings will affect energy efficiency.

## Auto Power Off Settings

The device automatically switches to OFF mode after a period of inactivity if the customer chooses to enable it. The timer for this inactivity period can be set from 1-24 hours.

Note: Selecting Auto Power Off is not recommended because the device does not respond until you power on the device manually.

## 6. Operational Considerations

### Image Quality Expectations

#### Image Quality

- The Xerox® VersaLink® C7100 Series is designed to produce consistent, uniform-looking color and monochrome prints and copies in the product's specified Average Monthly Print Volume range
- The Xerox® VersaLink® C7100 Series is designed to produce a uniform image. Image quality is subjective and can be impacted by lighting and is strongly influenced by paper (consult the Recommended Materials List)

US: <https://www.xeroxpaperusa.com/en-us/resources/recommended-media-list>

#### Quality, Color Management, and Print Resolution

- The appearance of the document displayed on the computer monitor screen may not match the output print due to the following reasons:
  - The range of colors that can be produced in print is different from what can be displayed on a computer screen
  - Different display technologies have different reproductions of color
- Printed colors appear differently under different light sources
- The customer is responsible for calibration by using the provided copy and print calibration routines
- The PostScript and PCL drivers contain the ability to adjust the print quality. Image adjustments include color correction modes, the ability to render images at either 600 x 600 (binary) or 1200 x 2400 dpi (binary only). Images are marked at 2400 x 1200 dpi using PCL or PostScript enhanced or PostScript photo modes
- When the print drivers "Color" output mode is selected, grayscale images in MS Office applications may print using composite grays, which contain a visually neutral combination of C, M, Y, and K
- Pages are not guaranteed to print and bill as monochrome unless the "Black and White" output color mode is selected in the print driver

### Print Expectations

#### Duplex (2-sided) Copying/Printing

- The Xerox® VersaLink® C7100 Series can automatically perform two-sided (duplex) copying or printing on media sizes up to 11.7 x 17 in./297 x 432 mm SEF and 169 gsm paper
- Manual duplex can be performed on media up to 256 gsm and a maximum size of 11 x 17 in. (A3S) from Tray 5 (Bypass)
- Full duplex print productivity can be achieved except when the paper exits to the top center tray

## Registration

Printing registration specifications for 8.5 x 11 in. (A4):

- $\pm 2.0$  mm (side 1),  $\pm 2.4$  mm (side 2) along the Lead Edge – Tray 1-4
- $\pm 2.1$  mm (side 1),  $\pm 2.5$  mm (side 2) for the Side Edge – Tray 1-4
- $\pm 2.7$  mm – Lead Edge from Bypass
- $\pm 3.1$  mm – Side Edge from Bypass

Skew registration specifications for side-to-side feeding for 8.5 x 11 in/A4:

- $\pm 1.7$  mm (side 1),  $\pm 2.1$  mm (side 2) skew Lead Edge – Tray 1-4
- $\pm 3.2$  mm (side 1),  $\pm 4.2$  mm (side 2) skew Side Edge – Tray 1-4
- $\pm 2.1$  mm – Lead Skew from Bypass
- $\pm 4.2$  mm – Side Skew from Bypass

## Maximum Printable Area

Max Image Area: 11.4 x 18.7 in./291 mm x 476.6 mm

Guaranteed Image Quality Area: 11.4 x 16.7 in./289 x 423.4 mm











## Finishing Stapling Positions





The below diagrams illustrate the various stapling positions that can be selected with the optional Finisher Accessories.

Integrated Office Finisher supported on Xerox® VersaLink® C7120/C7125/C7130

### Single Stapling

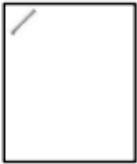



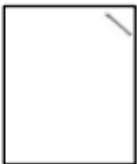

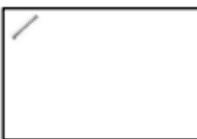

	Vertical Text		Horizontal Text	
	Front staple	Rear staple	Front staple	Rear staple
LEF				
SEF				

### Dual Stapling



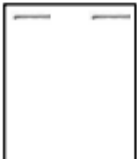

	Vertical Text	Horizontal Text
LEF		
SEF		

Office Finisher supported on Xerox® VersaLink® C7120/C7125/C7130

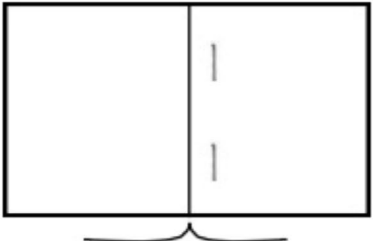
Single Position Stapling

Paper Feed Direction	Portrait		Landscape	
	Front corner stapling	Rear straight stapling	Front corner stapling	Rear straight stapling
LEF Executive, Letter, Letter-Cover, A4, A4-Cover, B5				
SEF Letter, Letter-Cover, Legal, Ledger, A4, A4-Cover, A3				

Dual Position Stapling

Paper Feed Direction	Portrait	Landscape
LEF Executive, Letter, Letter-Cover, A4, A4-Cover, B5		
SEF Letter, Letter-Cover, Legal, Ledger, A4, A4-Cover, A3		

Booklet Saddle Staple available with optional Booklet Maker Module

SEF	Supported when paper Cross-feed length is between 210.0 to 297.0 mm and feed length is between 279.4 to 432.0 mm.  B5, Executive, Letter, Letter-Cover, A4, A4-Cover, Special A4, Spanish, Legal, 11X15, B4, A3, Ledger	
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## Non-Standard Paper Sizes

- Plain paper with a feed length below 5.5 in. (140 mm) may jam more frequently, which may require replacement of the fuser unit. Therefore, paper transport capability is not guaranteed to meet the specifications for plain paper with a feed length below 5.5 in. (140 mm).
- Image quality is subjective and can be impacted by lighting and is strongly influenced by paper (consult the Recommended Materials List).
- Select media up to 256 gsm are supported, for further details, refer to the Recommended Media List.

Americas: <https://www.xeroxpaperusa.com/en-us/resources/recommended-media-list>

EMEA: <https://www.xerox.co.uk/printer-supplies/printer-papers/engb.html>

- Media weights heavier than 80 lb Cover (216 gsm) are not supported by the High Capacity Feeder.
- Using coated (e.g., gloss, matte coated, or photo finished/proofing) and/or Cardstock (i.e., >90lb Index/164 gsm) stock may result in degraded reliability performance. Customers using these materials exclusively or extensively will see decreased performance as it relates to image quality and product reliability.
- Attempts to feed heavier than recommended paper stocks, and/or misuse of the media settings, may cause machine damage or poor image quality. Using media at run modes other than that recommended for the grade may cause poor image quality and machine damage.
- Envelope printing should not be used as a primary application.
- Envelopes without windows are supported through the bypass tray in sizes Monarch, DL, C5, and No 10. (other custom sizes are supported as well). Envelope feeding reliability is highly dependent on the envelope used and the area coverage of the image being affixed to the envelope.
- The optional envelope tray replaces Tray 1. The customer is responsible for installing the envelope tray.
- Specialty media may not provide optimum image quality at the extremes of the environmental ranges.

## USB Print

- USB Media Print enables walk-up users to print “Print-Ready” files (PDF, TIFF, JPEG) directly from most standard (FAT-32 formatted) USB thumb drives
- Files are sent directly from the USB drive to the print controller

## Print Around

- The Print Around feature holds a job needing additional resources (such as a different paper size) and prints the next job in queue. This function allows the device to keep working, while making sure jobs are printed correctly.

## Apple® AirPrint™

- If AirPrint is not enabled on this product, download the install instructions and airPrintInstall.dlm from the support and driver page for your product at xerox.com and follow the instructions. AirPrint-enabled Connectkey® devices work with the iPad (all models), iPhone (3GS or later), and iPod touch (3rd generation or later), running the latest version of iOS. For printing from a Mac, the device must be running Mac OS X 10.7 or later to support AirPrint. The device submitting the job must be on the same subnet as the printer. To allow devices to print from different subnets, configure your network to pass multicast DNS traffic across subnets.

## Network Connectivity Expectations

### USB Wireless Network Adapter

- Your Xerox® Device can be equipped with an optional Xerox USB 802.11b/g/n (2.4GHz) Wireless Adapter to enable Wi-Fi connectivity. When utilizing this device over Wi-Fi, it is important to understand the performance impacts that may result from Wi-Fi technology. Compared to a wired Ethernet connection, Wi-Fi performance varies significantly due to many factors that are specific to wireless technology.
- Some of these factors include: Wi-Fi LAN Overhead, Proximity to Access Point (AP) and Physical Obstacles (i.e. Signal Strength), Network Usage/AP Loading and Radio Frequency (RF) Interference.

## Scanning Expectations

- The Xerox® VersaLink® C7100 Series supports Scan to Network Folder, Scan to USB, Scan to Mailbox, Scan to Home, and Scan to Email functionality as standard.

### Scan Resolution

- The maximum image scan resolution is 600 dpi. The default scan resolution is set to 200 dpi.
- When scanning the OCR processing, image compression, file formatting, and file transfer operations all continue after the job has been completed.
- Heavy print usage may delay the processing of scan jobs.

Note: Several resolution settings are selectable via the User Interface touch panel. Lower resolutions will result in files that are smaller in size, thereby reducing network traffic.

## Security Expectations

Xerox Smart Card, Kerberos, and FIPS140-2 support includes:

- CAC, PIV, .NET cards, S/MIME- encrypted email to self and others via LDAP or Address Book, Email signing
- FIPS 140-2 encryption (SSL only)
- FIPS 140-2 encryption (Disk & IPsec) only for IPv4

### McAfee Embedded Control

- McAfee® Built-in Enhanced Security is the standard offering on the Xerox® VersaLink® C7100 Series that can detect and prevent unauthorized read-modify-write of files by unauthorized persons/systems. Built-in security prevents the unauthorized reading, writing, adding of any of the systems protected files and directories.

- Any unauthorized attempt to modify these protected files are recorded to the audit log on the device and can be setup to send email alerts thru CWIS, Embedded Web Server Web, or Xerox Device Manager.
- An optional purchasable McAfee® Integrity Control provides the same protections as Embedded Security with some key additions.
    - Prevents new files from being EXECUTED from ANY location via untrusted means: By utilizing whitelisting technology from McAfee, the multifunction device prevents a targeted attack from executing an unauthorized and possibly malicious program such as malware.
    - Prevents the WRITING of protected executable files: Integrity Control prevents the malicious overwrite of operating system through executables. File Inventory is hashed to prevent malicious changing of it.
  - Automatically tracks new devices (via Profiler with Advanced license) connecting to the network.
  - “Firewalls” the printer to prevent general access to restricted printers.
  - Automatically provides and grants printers appropriate network access to prevent impersonation and inappropriate access.
  - Single inventory for printer management, access, and location-aware printer management.
  - Default administrator password.

## Service Uptime

- The number of copies or prints between service calls on a digital color copier/printer is highly dependent on customer expectations of quality and the use of applications and throughput materials
- Monthly usage that exceeds published average monthly volumes could result in more frequent service

## Solutions

- A full list of supported solutions can be found at: [www.office.xerox.com/software-solutions](http://www.office.xerox.com/software-solutions)

## Operational Definitions

Operational Definitions	
1-Sided	Printing on only one side of the substrate
2-Sided	Printing on both sides of the substrate
AMPV	Average Monthly Print Volume - maximum single monthly volume range, not to be sustained over an extended period of time
Daily Maintenance	Maintenance that the customer operator must complete daily to maintain quality printing
Delta E	The measurement of color variation, there are many
dpi	Dots Per Inch or physical resolution of the printing device
Duplex	Printing on both sides of the substrate
Duty Cycle	Print device's rated capacity to continuously perform work under normal conditions. It is usually expressed as "Maximum volume capacity" expected in any one month in letter or A4 size pages. The Duty Cycle is not expected to be sustained on a regular basis
gsm	Grams per Square meter – Paper density (also known as basis weight and grammage)
Image Registration	The alignment of the individual CMYK image to each other on the printed piece
ipm	Images per minute
Lbs.	Pounds - US paper sizes is pounds of a ream of 500 (or in some cases 1000) sheets of a given (raw, still uncut) basis size – heavier stocks have a higher lb rating
Maximum Paper Size	Largest substrate that can be physically run through the device
Maximum Print Area	Largest area that can be printed on a substrate
Media/Substrate	The material that can be imaged through a device (e.g. uncoated, coated, cover stock, transparency, etc.)
Multifunction Printer/Copier	A device that can be A4 or A3 with capabilities of scan, fax, email, and can be integrated with multiple solutions
Operator Maintenance	Maintenance tasks for which the customer is responsible
Paper Registration	The placement/alignment of the image on the sheet and sheet to sheet
Periodic Maintenance	Maintenance that occurs based on print volume
Press	Relates to production devices (graphic communications) concerned with high production and high image/color quality requirements
Preventative Maintenance	Any actions that are taken to prevent downtime and maintain quality printing
Print Quality	The characteristic of printed material evaluated in terms of color, register, clarity, and the degree to which it resembles the original image
Print Speed	The rated speed at which a device can print
Printer	A smaller device (usually A4) that relates to the office side of the business
Simplex	Printing on only one side of the substrate
Uptime	The time that the device is available for printing
Virus Security	Protection for multifunction printers, similar to how you protect PCs from viruses and malware, and control access to end points on your network – making your multifunction printer a fully secured network citizen